

Fare regulations for bus/express boat in Møre and Romsdal from 01.01.2022

Travelers must have a valid ticket for travel. Tickets are the cheapest to buy in the travel app/FRAM app, but tickets may also normally be bought on board a bus or boat. FRAM has discounted ticket prices for children, students, army conscripts and for travelers with the right to a concessionary ticket.

Travelers are responsible for redeeming the right ticket. Upon request, by boarding or at ticket control, the ticket and necessary identification must be presented.

Adult: Person from 18-67 years

Children: Children under 6 years who do not travel alone, travel for free (Exception is kindergarten on trips and school transport) Travel must be registered with ticket price NOK 0

Children from 6 to 17 years pay child price.

Period tickets with a child discount must be activated no later than the day before you turn 18.

Kindergartens can travel with the buses without paying for the kids on bus departures after 0900 and before 1300. On express boats, separate rules apply.

Student: A person who studies full-time at a university, university college, academy and similar, or a full-time student at a upper secondary school.

Valid certificates: School certificate from upper secondary school, Fagskolen i Ålesund or Fagskolen i Kristiansund, student certificate with receipt for paid semester fee. Student certificates for the spring semester are valid until and including August, and student certificates for the autumn semester are valid until and including January.

Army conscript: Army conscript who is in initial military service. Proof is a summons letter, student certificate from the war school or the military's blue ID card.

Concessionary: Person over 67 years, person with a disability certificate from NAV or person who is blind. The spouse or partner also receives a salary discount on individual trips when they travel together. Travelers must be able to show identification that documents the right to a fee discount.

Aide: A person who accompanies a traveler who has a municipal escort certificate. The aide must be registered with ticket price NOK 0

Single ticket:

Payment for a single trip. There is zone ticketing in Møre og Romsdal, and the fare is calculated based on the number of zones from and including departure to and including the end point of the trip. *) *Students who show a valid student ID can buy discounted tickets on longer journeys, normally more than 40 km.*

Period ticket: Period ticket is payment for traveling a free number traveling within a distance (area).

- Period ticket 24 hours, available for adults, children and concessionary
- Period ticket 7 days, available for adults, children and concessionary
- Period ticket 30 days, available for students, adults, children and concessionary

FRAM Ung: Period ticket 30 days which gives the right to an unlimited number of trips within Møre og Romsdal during the period the ticket is valid for. The ticket is valid for the age group up to and including 24 years. The ticket is not valid on airport buses and on commercial routes. Travelers must present a valid proof of age upon request.

FRAM Student: Period ticket 30 days which gives the right to an unlimited number of trips within Møre og Romsdal during the period the ticket is valid for. The ticket is not valid on airport buses and on commercial routes.

Travelers must be able to show a valid student ID upon request.

Travel card: Travel card is a plastic card that can be filled with travel money, or tickets such as FRAM Ung or period ticket 30 days. Travel cards are impersonal, but you can choose to register your card in your name.

Luggage: Included in the ticket is excluding hand luggage, up to two packages, a total of 30 kg. Larger goods such as bicycles, kicks and the like can be taken to the extent that there is space.

Stroller: Stroller can be taken with you free of charge if there is space on board.

Dog: Dog can be taken for a fee as for children 6-17 years. No ticket shall be paid for guide dog, police dog or other service dog in service.

Special discounts on express boats:

Family discount: When a family (father/mother and children aged 6-17 years) travel together and redeem a joint ticket, everyone gets a 25% discount on a single ticket.

Round trip discount: For travel without disembarkation, a 35% discount is given on the ordinary return trip. The main rule is that the traveler must be on board during the entire trip.

Group discount: Groups of more than 10 people who travel together and redeem a joint ticket, receive a 30% discount on the ordinary single ticket fare. The group discount only applies to adults and children, not to for example army conscripts and concessionary travelers, but they can count to form a group.

Special discounts on buses:

Interrail/Eurorail: Railers get a 50% discount on ordinary adult tickets on the train buses FRAM Ekspress route 420 Åndalsnes-Molde and FRAM Ekspress route 681 Åndalsnes-Ålesund in exchange for showing a valid rail ticket.

Refunds and fees

Claims for reimbursement shall be reported to the ticket department at FRAM Customer Center.

Period ticket 30 days can be redeemed during the period it is valid for. It is seen as if the ticket is used up to and including the day the ticket is blocked. Refunds will be given according to this formula: Price for period ticket with deduction of 2 trips per day for single ticket minus 17% discount.

Refund of period ticket 30 days in case of illness: The ticket will be blocked for use, and a refund will be given against a doctor's certificate with 1/30 of the card price (30-day card) per day the card has not been used.

Fee

Travelers who can not show a valid ticket or card in a ticket control, must pay a fee in addition to the ticket.

- Adults over the age of 18 must pay NOK 500 when paying instant, or NOK 750 if an invoice must be sent
- Children and young people under the age of 18 must pay NOK 500